

FOR IMMEDIATE RELEASE

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CENTER FOR
AGING SERVICES
RISK MANAGEMENT

For more information please contact:

Linda Wallace, Director

lwallace@casrm.com

The Center for Aging Services Risk Management

32 Leading Risk Managers Receive Certified Professional in Aging Services Risk Management Designation

Libertyville, IL- The Center for Aging Services Risk Management (CASRM) is very pleased to announce that 32 participants from aging services organizations around the nation were designated as a Certified Professional in Aging Services Risk Management (CPASRM) by the Center for Aging Services Risk Management in a ceremony held in Chicago, IL, on October 20, 2010. The CPASRM is a credential that recognizes an individual as outstanding in the discipline of risk management and in the methodologies inherent in the culture of safety, the mainstay of a high-reliability organization in senior care and aging services.

The designees completed seven education modules that pertain to risk management a culture of safety in aging services and passed the exams associated with each module to assess the individual's knowledge and understanding of the material.

The seven topics covered in this extensive series developed by ECRI Institute in conjunction with Caring Communities and Peace Church Risk Retention Group are the following:

1. Basics of Insurance and Underwriting
2. Critical Event Management
3. Culture of Safety
4. Enterprise Risk Management in Aging Services
5. Essentials of Claims Management
6. Essentials of Risk Management
7. Systems Safety Analysis

The Center for Aging Services Risk Management (CASRM) is a not-for-profit corporation established to promote and develop risk management, quality and culture of safety disciplines in aging services provider organizations; CASRM was conceived in 2008 by leadership from Caring Communities, the Peace Church Risk Retention Group, and ECRI Institute, and provides educational excellence in the art and science of risk management and culture of safety.

Don Gilmore, the former CEO and President of Otterbein Homes of Lebanon, Ohio, stated that “Caring Communities and Peace Church Risk Retention Group were established to provide benefit and value to their members. An integral part of that value has been the education programs they have developed.” Moreover Gilmore said, “as leaders in the aging services industry, these organizations had an obligation to ‘raise all the ships in the harbor’. This first class of CPASRM designees is a step in that direction.”

The new Certified Professionals in Aging Services Risk Management include:

Melody Allmond, Resident Services Coordinator at Friends House in Santa Rosa, CA;

Harsha Anapur, Director – Corporate Risk Management at Asbury Communities, Inc., in Germantown, MD;

Derick Allan Bailey, Director – Resident Services at Swiss Village, Inc., in Berne, IN;

Tara E. Bethell, Vice President – Human Resources and Risk Management at Beatitudes Campus in Phoenix, AZ;

Lori Borglum, Director – Risk Management & Compliance at Living Branches in Landsdale, PA;

Tim Bowers, Director – Risk Management and Compliance at Premier Life in Lee’s Summit, MO;

Barbara Calderone, Director–Risk Management at The Episcopal Home Communities in Alhambra, CA;

James Casanova, Director–Human Resources at La Posada at Park Centre in Green Valley, AZ;

Helene Corcoran, Director – Risk, Compliance and Accreditation at Friendship Senior Options in Schaumburg, IL;

Margaret L. Dougherty, Director – Human Resources at Swiss Village, Inc., in Berne, IN;

Don Engelsman, Vice President–Corporate Risk Management at Providence Life Services, Tinley Park, IL;

Kathy Sue Frontz, Director – Nursing, Risk Manager, and Compliance Officer at Quaker Heights in Waynesville, OH;

W. W. “Dub” Hawkins, Vice President – Risk Management at Sears Methodist Retirement System in Abilene, TX;

Stephanie Hoffman, Director–Quality Improvement and Risk Management at Landis Homes Retirement Community in Lititz, PA;

Sonja Jenkins, Legal Counsel at Mississippi Methodist Senior Services, in Tupelo, MS;

Fred Jensen, Director – Facility Services at Kendal at Ithaca in Ithaca, NY;
Aundrea Leonard, Chief Operating Officer at Rockhill Mennonite Community in Sellersville, PA;
Kimberly Malchow, Corporate Director – Risk Management at Lutheran Life Communities in Arlington Heights, IL;
Dawn Miller-Champalou, Safety Manager at Pennswood Village in Newtown, PA;
Toni A. Merleno, Director – Human Resources and Operational Services at Kendal Northern Ohio, Kendal at Oberlin, in Oberlin, OH;
Carrie L. Moon-Dupree, Vice President – Risk Management and Quality at Presbyterian Villages of Michigan in Southfield, MI;
Megan Nessell, Senior Director–Human Resources-Cadbury Senior Services, Cadbury at Cherry Hill, in Cherry Hill,NJ;
Mona Price-Huffman, Corporate Risk Manager and Executive Assistant at United Church Homes and Services in Newton, NC;
Kristi Kay Scales, Corporate Risk Manager at Pacific Retirement Services in Medford, OR;
Gretchen L. Schlicher, Director–Independent Living Services at Rockhill Mennonite Community in Sellersville, PA;
Richard L. Schmidt, Risk Manager and Safety Officer at Pinecrest Community in Mt. Morris, IL;
Deborah A. Smith, Director – Wellness and Risk Management at Sunnyside Village in Sarasota, FL;
Dawn St. Clair-Davis, Administrator at Beth-Haven in Hannibal, MO;
Charles J. Valerio, Director – Risk Management at Mather LifeWays in Evanston, IL;
David Van Pay, Director –Human Resources and Risk Management at Eastside Retirement Association, Emerald Heights in Redmond, WA;
Roberta Ann Vetter, Director – Risk Management at Foulkeways at Gwynedd, in Gwynedd, PA;
Johanna Zandstra, Compliance Officer at Providence Life Services in Tinley Park, IL

CASRM has created and implemented programs of risk management education directed toward individuals involved in aging services provider organizations and responsible for implementing risk management, quality and culture of safety initiatives and programs in such organizations. CASRM confers the professional designation of Certified Professional in Aging Services Risk Management to individuals who complete prescribed education and other requirements.

Please visit www.casrm.com for further information.